



# SuitePad BYOD

SuitePad's Digital Guest Directory – anywhere, anytime



#### SUITEPAD ON YOUR GUESTS' DEVICES

Guests can access SuitePad's Digital Guest Directory through a browser on their own device, freeing them to explore what your hotel has to offer no matter where they are. There's no need for them to download an app – they just click on the link and it's ready to go!



#### THE PERFECT TRAVEL COMPANION

SuitePad BYOD is the extended arm of your hotel while your guests are out and about exploring the sights. Offer them guides and maps, information on current events, and top tips for their visit while they're on the go. Providing this level of care will help build guest loyalty in the long-run.



## TAKE CONTROL OF THE PRE-STAY EXPERIENCE

Your guests can explore what your hotel has to offer before they even arrive. They can discover spa treatments, daily activities, and information on the local area, allowing them to book ahead of time. Take advantage of these opportunities and help build their anticipation by offering early booking deals – driving guest satisfaction and in-house sales.



### STAY IN TOUCH AFTER DEPARTURE

Many guests don't leave reviews after visiting hotels which means you're potentially missing out on building a successful online presence. Take back control by sending post-stay emails linked to guests' BYOD pages where they can leave reviews and feedback after their stay. This will help increase the competitive edge your business needs to thrive in this cutthroat industry.